

OCEANLINE LEGAL LLC – UNIFIED TERMS, PRIVACY POLICY & LEGAL NOTICE

Effective Date: Feb 6, 2025

Latest Update: May 31, 2025

Website: <https://oceanlinepi.com>

License #: A308880001

This document serves as the unified privacy policy, permissible use agreement, and service terms applicable to all clients and users of Oceanline Legal LLC (“Oceanline,” “we,” “our,” or “us”).

By requesting or receiving services from Oceanline, the client affirms acceptance of these terms in full. Use of this website or submission of any intake form constitutes binding agreement.

1. WHO WE ARE

Oceanline Legal LLC is a licensed private investigations firm based in Aransas Pass, Texas. We operate within Texas and adhere to state and federal laws governing private investigative and data services.

2. INFORMATION WE COLLECT

We collect data necessary to deliver investigative services, including:

- Full name, phone number, email address
- Billing and payment information (via QuickBooks or PracticePanther)
- Case details submitted through forms, email, or calls
- Supporting documents and communications

3. HOW WE USE YOUR DATA

Your information is used to:

- Deliver requested services
- Maintain contact and send case updates
- Retain internal documentation
- Process invoices and payments

Oceanline does not sell, rent, or release client data.

4. DATA RETENTION

Oceanline retains investigative records for a minimum of three (3) years, unless otherwise required by court or audit.

5. SECURITY

Client data is stored securely via encrypted portals and protected platforms. Only authorized staff may access case files.

6. COOKIES & TRACKING

Oceanline may use Google Analytics, Meta Pixel, or other tools to understand anonymous site behavior. We do not track users across unrelated websites.

7. PERMISSIBLE USE CERTIFICATION

By submitting a request, you certify that:

- You have a legal and ethical reason for the service
- You will not use results for harassment or stalking
- You understand we comply with FCRA, GLBA, and DPPA
- You are solely responsible for how you use any information we provide
- Oceanline may request verification of your permissible purpose

8. INVESTIGATIVE LIMITATIONS & DISCLAIMERS

- Once casework begins, billing applies—even if a report is canceled
- Results depend on the quality of data you provide
- No outcome is guaranteed
- Timeframes are estimates and subject to change

9. RIGHT TO REFUSE SERVICE

Oceanline may refuse or terminate any request at any time, with or without explanation. Suspicious, unethical, or unsafe requests will not be accepted.

10. CLIENT ACKNOWLEDGMENT

By becoming a client, you agree to these terms. High-risk services (surveillance, threat assessments) may require additional acknowledgments. You also release Oceanline from responsibility for unintended use, delays, or digital errors.

11. LIMITATION OF SERVICES

Each case is scoped individually. Inactivity, added requests, or lack of response may result in closure or reclassification as a new case with new fees.

12. INTELSNAP & DATA TOOLS

IntelSnap and similar reports are compiled using public records and investigator-only tools like TLOxp. These are not consumer reports. We do not provide credit scores or rental risk evaluations.

13. NO THIRD-PARTY LIABILITY

Oceanline reports are for the client only. We are not responsible for how landlords, attorneys, or insurers use the information. We do not accept liability for rejected tenants, failed lawsuits, or claims denied by third parties.

14. BACKGROUND REPORT LIMITATIONS

Oceanline's background checks are not to be used for employment, housing, or credit decisions. We are not a credit reporting agency and do not issue FCRA-regulated reports.

15. COURT PARTICIPATION

We will only appear in court under subpoena. Expert witness or live presence is not provided unless required by law and may incur additional costs.

16. TRAVEL FEES

All travel outside the Corpus Christi–Aransas Pass area must be pre-approved and prepaid. Travel expenses include mileage, lodging, meals, and time-in-transit.

17. THIRD-PARTY DISCLAIMER (FOOTER COPY)

All reports are confidential and for the client of record. Redistribution or reliance by others is at their own risk. Oceanline is not responsible for actions taken by unrelated parties.

CONTACT INFORMATION

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